

AAA GROUP TRAVEL TERMS & CONDITIONS

SINGLE OCCUPANCY: If a single room must be assigned for any reason, even at the last moment or while on tour, the single room supplement, or prorate thereof, must be collected since hotels make no allowances.

PARKING: If you are picking up AAA Group Travel or Horizon Club Tours transportation at the RIT Inn and Conference Center or the DoubleTree by Hilton Syracuse, you will be required to turn in a liability form prior to your trip for any vehicle left in the lot during the tour. You agree to these terms and conditions when you confirm your trip. If you are picking up AAA Group Travel or Horizon Club Tours transportation at any AAA Western and Central New York location, you hereby release and forever discharge AAA and its wholly-owned subsidiaries, owners, directors, agents, and employees, from all claims, losses, or causes of action that may arise or are related in any way to leaving your automobile at a AAA location. This is an express full and complete release and settlement of all claims and is not an admission of any liability or fault on the part of AAA. You understand that you are parking your vehicle at your own risk. AAA Western and Central New York, AAA Group Travel, and/or Horizon Club Tours is not responsible for any loss or damage to your vehicle or any items.

DOCUMENTATION: Beginning May 7, 2025, if you plan to use your state-issued ID or license to fly within the U.S. or to enter a federal facility, it must be REAL ID compliant or Enhanced. Proper identification and documentation required for cruising and for international travel can vary; please consult your Travel Advisor. Traveling into Canada: All U.S. citizens 16 years of age and older MUST present a valid U.S. Passport, Passport Card, or Enhanced Driver's License for travel into Canada. Photocopies are not acceptable. Children under 16 years of age will need to have a current passport, passport card, or original birth certificate with raised seal. If you are traveling with a child under 16 years of age and are not the legal parent, you are required by customs to carry a notarized statement granting permission from both the child's parents to enter Canada. If you are a single or married parent and are traveling as a single parent, you are required by customs to carry a notarized statement granting permission from the child's other parent to enter Canada. Any passenger without proper proof at boarding may be refused boarding. Non-U.S. citizens should consult their AAA Travel Counselor for appropriate visa requirements.

PLEASE BE ADVISED: Proper documentation must be shown upon check-in prior to departure or boarding will be denied and no refunds given. Arrival and departure times are subject to change based on weather, traffic, and border conditions. The pick-up locations are subject to change based on parking availability. Pricing, inclusions, itinerary, and availability are subject to change. AAA Western and Central New York is not responsible for typographical errors on this flyer. Should the minimum number of passengers required to operate the tour not be met, AAA Western and Central New York has the right to cancel the tour. In this case, any monies collected from passengers would be refunded. Should the minimum number of passengers required to include a Tour Host not be met, the services of a Tour Host will not be included.

RESPONSIBILITY & LIABILITY: AAA Western and Central New York acts only as sales agents for the airlines, cruise ships, bus lines, hotels, car rental companies, and tour and charter operators who will provide the travel services you will enjoy on your vacation or business trip. The names of each of the companies agreeing to provide travel services to you are listed in your individual itinerary, travel vouchers, and tickets. Because we act only as sales agents for these companies and maintain no control over their personnel or operations, only they can be responsible should any aspect of their travel arrangements not be to your satisfaction. Should you have any questions about the services provided to you by these travel service companies, please let us know as soon as possible so that we may assist you in adjusting the problem with them. Moreover, since AAA Western and Central New York obviously will have no control over unforeseen events that may occur during the course of travel, AAA Western and Central New York must disclaim all responsibility and liability for any monetary, physical, or psychological injuries of any nature whatsoever arising from or caused by acts of terrorism, civil strife, disturbance, war, or other upheaval or negligent or criminal act of whatever kind and nature that occurs during your travel. We regret that we are unable to accommodate all requests for special diets, itinerary variations, wheelchairs, or for individuals who require special assistance. When traveling with AAA your safety is of paramount importance to us. We have implemented various safety measures, processes, and procedures on our tours to create a safe and hygienic environment based on guidelines and policies prescribed and published by the World Health Organization, United States Centers for Disease Control and Prevention, and New York State. By purchasing this tour, you agree to any terms and conditions regarding any pandemic related restrictions, limitations, itinerary changes, testing requirements, and vaccine and/or vaccine booster requirements as set by AAA, travel suppliers, and/or travel destinations. To enjoy your tour to the fullest, you should be in good physical and mental health. Any physical disabilities must be reported to AAA at the time of your reservation. Tour participants who require extraordinary assistance must be accompanied by a helper who is entirely capable and totally responsible for providing the required assistance. AAA has the right to amend the terms and conditions whenever deemed necessary.

NOTE: This tour is booked as the above inclusions state. It is possible due to unforeseen circumstances that some inclusions may change in future months. Should that happen, AAA Group Travel will take all necessary steps to find a suitable replacement for the tour. Effective April 21, 2025, New York State requires any person on a charter bus in New York State to be restrained by a safety belt while in motion. Failure to comply will result in fines imposed on the person not in compliance. All travelers (and their respective guardians, if applicable) are expected to comply with all applicable vehicle and traffic law requirements, including but not limited to wearing approved seat safety belts while passengers on a charter bus. AAA Western & Central New York, AAA Group Travel, and/or Horizon Club Tours is not responsible or liable for any citations or fines assessed to a traveler, or damages, claims, or costs associated with a traveler's failure to comply with any applicable law or regulation.

ACTIVITY LEVELS:

AAA Group Travel endeavors to accommodate special access needs but cannot guarantee we will be able to do so. Certain itineraries may be inaccessible or not suitable for travelers with limited mobility. AAA Group Travel Tour Hosts are responsible for all travelers and tour components of a group tour. AAA Group Travel Tour Hosts, AAA employees, motorcoach drivers, and vendor employees are unable to function as a companion for solo travelers needing assistance with mobility (including assisting with boarding/disembarking from a motorcoach). AAA Group Travel requests that travelers report any mobility needs in advance of booking for us to evaluate the feasibility of a particular tour. Travelers needing assistance are required to travel with a companion who is willing and able to provide services or assistance to the traveler for the entirety of the trip, at the traveler's own expense. The failure to report any needs in advance of a group tour or arrival at a departure without a companion if needed, may result in the inability to provide services and/or cancellation without refund, at AAA Group Travel's sole discretion. AAA Group Travel and its Travel Advisors are available to discuss other touring options if a certain Group Tour and its Activity Level do not suit your needs in the planning stages.

The AAA Group Travel Activity Levels are progressive in nature.

ACTIVITY LEVEL 1 / RELAXED: leisurely pace; shorter touring days; some physical activity required including independently boarding/disembarking motorcoach and managing one's own baggage.

ACTIVITY LEVEL 2 / COMFORTABLE: easy pace; some stairs and standing; short duration walks typically on level terrains. (including independently boarding/disembarking motorcoach).

ACTIVITY LEVEL 3 / ACTIVE: moderate pace; good mobility needed; stairs and prolonged standing for more than 2 hours at a time; some longer days involving early mornings and/or late evenings; some walking on varied terrain. This Activity Level is not recommended for travelers with mobility issues such as someone who uses a cane, walker, or wheelchair.

ACTIVITY LEVEL 4 / CHALLENGING: fast pace; frequent physically challenging activities; walking on varied terrain and/or up to two miles at a time; longer tour days. This Activity Level is not recommended for travelers with serious medical conditions.

ACTIVITY LEVEL 5 / STRENUOUS: vigorous pace; frequent strenuous activities; extensive walking; longer tour days; walking on varied terrain.